

The PDSA Challenge

TO ENCOURAGE PRACTICES to submit more than one quality PDSA in August, the NPCC is going to hold a 'PDSA Challenge' in each regional area to identify exemplars within each region, and each topic area.

Exemplars will have submitted 3 PDSAs (one for each topic area into the ORS) for August, and in any one area, displayed exemplary PDSA performance.

Exemplars will initially be identified by local CPMs based on the structure and content of their PDSAs. CPMs can use the criteria set out in the 'questions

to consider for PDSA cycles' document on the NPCC website as a guide.

CPMs will be required to identify and nominate exemplars to their regional manager by Friday 2 September.

Generally we make exemplars stand up and present their examples, which we may ask them to do at future learning workshops, however, in this instance; they will receive a mixed half dozen of wine in recognition for their efforts.

Exemplar practices will be awarded their wine at the next learning workshop.

News Briefs

LW3 presenters

The collaborative practices presenting breakout sessions at learning workshop 2 were popular and well received. At learning workshop 3 the NPCC would like to see more practices presenting on their achievements and improvements. To ensure practices get more time to prepare and work on their presentations, we need to identify these practices now. So please let Sandi know if you are willing to share your achievements.

The NPCC is looking for practices that are enthusiastic and completing PDSAs in any of the topics beyond change ideas one and two. You don't have to be working in these change principles now but if you are heading in that direction and will be doing work in these change ideas in this activity period, think about presenting.

Myocardial infarction measure

At the recent CPM meeting there was a question about the myocardial infarction measure: "% patients who have had an MI in past 12 months who are on beta

blockers". The question was that some practices don't have any patients who have had an MI in the past 12 months, and therefore what does the practice enter in this field, ie. 0% or 100%, or should it be left blank?

The answer at the current time is that if no patients in a practice have had an MI in the year before data extraction, the advice is to leave the field blank. Clicking 100% or 0% will skew the figures. In this case, if the practice leaves the MI field blank, they will not be able to 'Complete' the report for that month – only 'Save' it. This will not affect the figures at all – but you will find your data completeness is reduced as this field is blank.

Recognition dinner

In appreciation of all the work wave 1 participants have achieved thus far, the NPCC would like to invite all participants (including CPMs) to a recognition dinner on Friday 9 September, at the third learning workshop. There will be food, entertainment and awards. More details closer to the date.

Hi Hippicratics,

I AM SO encouraged by your commitment to the collaboratives and with the fine work you are all doing.

We had 100% data completeness for June 05! Congratulations!!

Tony's presentation at LW2 was the most highly rated of all the presentations, followed by Kingsley's – a fantastic achievement that showcases the quality of our practices in Northern Rivers.

Of course we would like to further demonstrate our excellence so I urge you all to consider presenting at LW3.

As you move beyond data 'cleaning' and validation of registers, you are embracing the concept of systematic and proactive management of diabetes and CHD in a way that absolutely demonstrates the power of the collaboratives process.

Regards,
Sandi Hill,
Program manager

Housekeeping

Practice Payments due

Installment 2 is now due and your practice has fulfilled requirements and may submit a claim. To claim the 2nd installment please submit a practice invoice (incl. ABN #) to the division for the amount of \$2,500 + GST.

Learning Workshop 2 travel expenses

If you have kilometre or taxi expenses to claim please submit invoice and photocopies of the receipt(s) by 1 August.

Learning Workshop 3

Information that LW3 coincid

ed with the AFL Grand Final was INCORRECT, however it is finals time.

The NPCC has decided to finish the workshop on Saturday at 2pm but encourage us to stay on for at least another hour for team time.

Some practices from other areas are choosing to travel home mid afternoon. I checked flights from Melbourne to Gold Coast and discovered that there is no available flight any earlier than the one we have already selected.

NB. Don't forget to keep receipts to enable claims for taxi or parking.

LOCAL COLLABORATIVE MEETING

Thursday 28 July 7.00-7.30pm at the division's offices, 16 Carrington St, Lismore.
This is a time for sharing, networking and learning together.